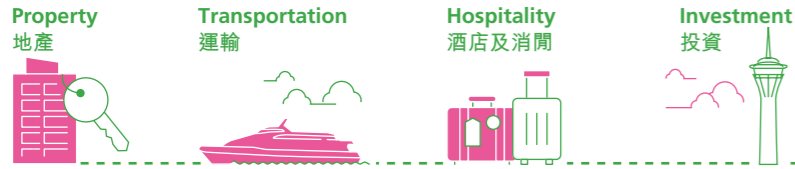


About Shun Tak Holdings Limited

關於信德集團有限公司



Originated in 1962 and headquartered in Hong Kong, Shun Tak Holdings Limited and its subsidiaries have evolved from a passenger ferry service connecting Hong Kong and Macau, to an established conglomerate with core businesses in the property, transportation, hospitality and investment sectors.



Hang Seng Corporate Sustainability Index Series Member 2018-2019

Constituent of the Hang Seng Corporate Sustainability Benchmark Index with 'AA' rating
「恒生可持續發展企業基準指數」成份股，並獲得AA級別

以香港為據點的信德集團有限公司及其附屬公司於1962年成立，由最初主要提供連接香港與澳門的客運船務，到今天發展成為綜合企業，業務涵蓋地產、運輸、酒店及消閒與投資。

Message from the Management

管理層序言

2018 marks a special year in our company's journey of sustainable development. From publishing our first ever sustainability report in 2014 to adopting the GRI Standards as one of the international best practices in sustainability reporting, we have consistently sought ways to improve our understanding of how our business can prosper alongside our society and the environment, and to promote initiatives that will benefit the well-being of all stakeholders.

In the 5 years since the systematic development of our sustainability strategy, our knowledge of sustainability topics has taken root, our passion for change has flourished, and our resolve for a better and healthier world is stronger than ever. Looking ahead, we pledge to be more vigorous in aligning our key sustainability initiatives with and contributing to the United Nations Sustainable Development Goals to end poverty, fight inequality and injustice, and combat climate change by 2030.

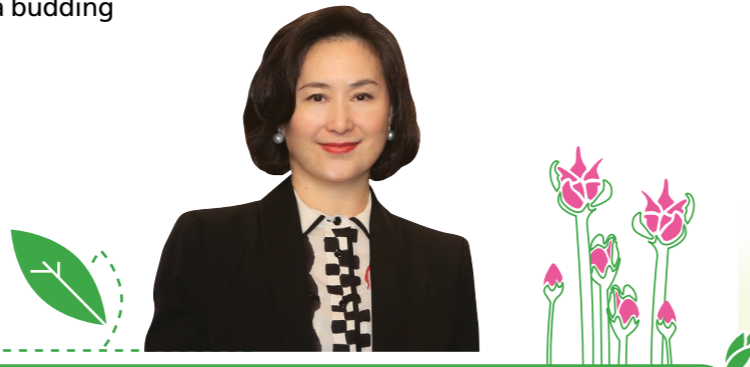
I am proud of all that we have accomplished over the years. However, as the saying goes, the best is yet to come. With our maturing business sustainability perspective and the vast opportunities that lie ahead of us, we look forward to a budding and promising future.

在信德集團的可持續發展進程中，2018年可謂別具意義。從2014年發表首份可持續發展報告，到採用《全球報告倡議組織(GRI)標準》作出可持續發展進度匯報，我們始終努力不懈地推進業務、社會與環境的同步發展，提倡以持份者為本的經營良策。

過去五年，集團按部就班地建立可持續發展策略，為我們對可持續發展議題的認識奠下了穩固的根基，激發熱誠去作出改變，並堅定我們致力讓世界更美好、更健康的信念。展望未來，我們矢志確保集團的可持續發展措施，將堅守並發揚由聯合國定立的可持續發展目標，實現2030年前消除貧窮、縮窄不平等和應對氣候變化。

整個團隊多年來在可持續發展的努力及成就，讓我深以為傲，並承諾未來必然是「沒有最好，只有更好」。隨著可持續發展理念日趨成熟，加上在我們面前的商機無限，可以預見集團的發展將綴滿苞蕾，綻放未來。

Ho Chiu King, Pansy Catilina 何超瓊
Group Executive Chairman and Managing Director,
Shun Tak Holdings Limited
Chairman of Sustainability Steering Committee
信德集團有限公司集團行政主席兼董事總經理
可持續發展督導委員會主席



Download Full Report
下載完整報告

Contact Email
聯絡電郵

sustainability@shuntakgroup.com



信德集團
SHUN TAK HOLDINGS
Stock Code 股份代號: 242

SUSTAINABILITY REPORT HIGHLIGHTS

可持續發展報告亮點

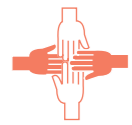
2018



Community 社區

Our community investment strategy was built on the Group philosophy of "giving back into society". We have long focused our efforts on supporting those most in need in our society such as the elderly and youth, and are increasingly directing our attention to promote local artistic talents at our expanding lifestyle orientated hotel brands.

我們造福社群策略建基於「取諸社會，用諸社會」的理念。我們時刻關注社會各社群的需要，專注向長者及青少年等有需要人士伸出援手；並透過集團旗下時尚酒店品牌的平台，支持本地藝術家發展。



Participated in 157 programmes (↑ 29% vs 2017)
參與了157個項目 – 比2017年↑29%



Contributed 9,882 hours of community service (↑ 52% vs 2017)
社區服務時數9,882小時 – 比2017年↑52%



Served 23,432 beneficiaries (↑ 114% vs 2017)
幫助23,432名受惠者 – 比2017年↑114%



Donated over \$10,939,643 for in-kind sponsorship or charity (↑ 210% vs 2017)¹
向慈善機構捐款或實物捐助，合共港幣\$10,939,643 – 比2017年↑210%¹

Value Chain 價值鏈

We dedicate time and effort to engage with our stakeholders to ensure that all our businesses operate with integrity, responsibility and empathy.

我們積極投放時間及資源與持份者緊密聯繫，確保本集團一切業務運作均貫徹守信、負責任及真誠的宗旨。



Property Management achieved an average satisfaction rate of 91% from almost 2,100 residents and tenants
接近2,100名受訪住客及租戶對物業管理業務的平均滿意度為91%



TurboJET was rated 3 or above on a 1-5 scale of satisfaction from 93% of over 1,600 passengers
以5分為滿分，逾1,600名受訪乘客中有93%給予噴射飛航滿意度評分3分或以上



Macau Tower attained a 97% satisfaction rate from more than 1,000 visitors
超過1,000名受訪旅客對澳門旅遊塔的滿意度為97%



Artyzen Habitat Dongzhimen Beijing achieved an average satisfaction rate of 95% from over 800 guests
逾800名住客對北京東直門雅辰悅居酒店的平均滿意度為95%

People 員工

Our people form the core of our business. To maintain a motivated and dedicated workforce, we emphasise training and career development opportunities, competitive remuneration and benefits, occupational health and safety as well as a healthy work life balance.

員工是集團最珍貴的資產。為提升員工團隊的歸屬感及士氣，我們注重員工的在職培訓及事業發展，提供具競爭力的薪酬及福利待遇，提倡職業健康與安全和工作與生活平衡。



4,565 employees
全體員工共4,565人



31,403 total training hours (↑ 4.7% vs 2017)
提供培訓總時數31,403小時 – 比2017年↑4.7%



3,449 occupational health and safety training hours (↑ 45% vs 2017)
職安健培訓時數達至3,449小時 – 比2017年↑45%

¹ Includes company donation, in-kind sponsorship and staff donation across all business units. 包括各業務單位的公司捐贈、實物贊助和員工捐贈。

Economic Performance 經濟表現

As global economic growth remains uneven due to factors such as trade tensions and protectionist measures, among others, we continue to look for more innovative and integrated approaches to business development in order to sustain growth.

面對環球經濟受貿易緊張及保護主義等因素影響，我們仍不斷尋求有利業務持續增長的創新綜合發展方案。



Revenue: HK\$6,592 million
收益: 65.92億港元



Attributable operating profit: HK\$3,656 million
經營溢利: 36.56億港元



Profit attributable to shareholders: HK\$4,647 million
股東應佔溢利: 46.47億港元

Environment 環境

We are committed to the protection of the environment and reduction of our ecological footprint. We have established effective management measures that have yielded considerable environmental improvements over the years.

我們致力保護環境和減少生態足跡。經過多年努力，我們採取的有效管理措施，在環境改善上取得顯著成果。



↓ 4.7% greenhouse gas emissions compared with 2017
與2017年相比，溫室氣體排放量↓4.7%



↓ 3.2% total energy consumption compared with 2017
與2017年相比，總能源消耗量↓3.2%



↓ 32.2% cumulative electricity consumption in offices since 2013
與2013年的基數相比，辦公室的耗電量累計↓32.2%



↓ 37% cumulative fuel consumption for TriCat vessels against 2011 baseline
與2011年的基數相比，超級豪華雙體船的累計燃料消耗↓37%



Recycled 20,117 m³ of greywater at Grand Coloane and Grand Lapa
鷺環海天酒店及金麗華酒店合共處理及產生再用水約20,117立方米



Conserved over 32,580 pieces of office paper since implementation of software system to reduce hardcopy
自安裝軟件系統以來，節省紙張超過32,580頁

The United Nations Sustainable Development Goals 聯合國可持續發展目標

Over the years, the need to create a more sustainable world has continued to increase. The devastation caused by extreme weather has heightened our sense of urgency to work on the next phase of our sustainability action plan in order to respond to disastrous circumstances caused by global warming. We have closely examined our sustainability programmes and identified seven specific goals to which we could offer the greatest contributions.

多年來，推動全球可持續發展的迫切性有增無減。極端天氣引致的嚴重破壞令我們更急需部署下一階段的可持續發展行動計劃，以應對全球暖化引致的災難性情況。我們經仔細審視可持續發展計劃後，認定七個相信可以作出貢獻的特定目標。

